

Gambling Helpline Tracking Log
Month Of February 2025

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatmen	5	10	4	10	0	29
Gambler Seeking Info Only	0	0	2	0	0	2
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Tal	0	1	0	0	0	1
Admin Reasons	1	2	3	3	0	9
SO Seeking Treatment	0	0	0	0	0	0
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	1	0	0	0	0	1
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	1	0	1
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	1	0	0	1
Lottery Results	10	11	10	10	0	41
GA Information	0	0	0	0	0	0
Agency Calling	2	0	3	0	0	5
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	17	24	20	15	0	76
Other (please Specify)	4	6	9	6	0	25
TVG or Casino Reservations	1	0	2	1	0	4
TOTAL	41	54	54	46	0	195
GAT Referrals Given	9	23	8	14	0	54
# People Referred To Treatment	6	10	5	10	0	31
Connected Directly To Agency	1	4	1	0	0	6
Confirmed Appt. With Agency	1	4	1	0	0	6
Permission to call back 72 hour	5	6	0	4	0	15
Successful 72 Hour Call Back	2	4	1	0	0	7
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	0	0	0	0	0
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: CLACKAMAS=2 COLUMBIA=1 COOS=2 JACKSON=5 JOSEPHINE=2 LANE=6 LINCOLN=1
MARION=5 MULTNOMAH=19 WASHINGTON=8 YAMHILL=3 =54

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=4 (4) ADAPT=2 (5) ADDICTION RECOVERY CENTER=5 (6) BRIDGEWAY=5 (11) COLUMBIA COMMUNITY MENTAL HEALTH=1 (16) OPTIONS FOR SOUTHERN OREGON=2 (19) LINCOLN CITY CLINIC=1 (28) LIFEWORKS NW (BEAVERTON)=2 (29) LIFEWORKS NW (HILLSBORO)=3 (33) YAMHILL CO HEALTH & HUMAN SVCS.=3 (36) CASCADIA (CLACKAMAS)=2 (37) NATIVE AMERICAN REHAB ASSN NW=2 (38) VOA=3 (52) LEWIS & CLARK=7 (57) CENTRO LATINO AMERICANO=2 (80) SOLUTIONS=3 (95) HOLISTIC HEALING=2 =49

GA: =0=0

(#4) OTHER: A)REGGIE 5= B)OUT OF STATE CALLERS=7 C)PRANKS=13 D)IRRATE CALLER=4 =24

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	0	0	3	16	12	6	3	1	41
2ND WEEK	4	1	5	21	13	5	4	1	54
3RD WEEK	1	2	5	12	13	12	5	4	54
4TH WEEK	2	2	7	7	9	10	1	8	46
5TH WEEK	0	0	0	0	0	0	0	0	0
TOTAL	7	5	20	56	47	33	13	14	195

32 # OF REFERAL TO TREATMENT

89 # OF LIVE CHATS

32,000 # OF WEB PAGE HITS

22 # OF SMS/TEXT

0 # OF GAM TALK